

QUALITY AND TRUST



ISO 9001:2015 certification since 1999



ISO 14001:2015, requirements for the implementation and operation of an Environmental Management System (EMS)



Process and product traceability from start to finish via Production Order (PO)



Issuance of **product quality certificate**, dimensional analysis and inspection by automatic equipment



Heat treatment process meeting **CQI-9** requirements



In-house laboratory to perform dimensional inspection tests, mechanical property, chemical composition analysis and corrosion cceleration tests (**Salt Spray, Kesternich and Wet hamber**)



Specialized technical team for customer support with Application and Quality Engineering



Issuance of declaration of products that comply with **RoHS/REACH** directives



Processes monitored through **OEE (Overall Equipment Effectiveness)** and **MES (Manufacturing Execution System)** with real-time update



Approved local external laboratories, with **ISO IEC 17025** and **ISO 9001:2015** certifications



CISER QUALITY ASSURANCE

TRADITION

With **65 years of tradition**, Ciser has extensive experience in serving large industries, both national and multinational, ensuring service and immediate replacement in any non-conformities. Among the segments served are **household appliances** (white and brown goods), **energy, agriculture** and **automotive**.

SPECIAL PRODUCTS

New product development process carried out **virtually** through forming simulation software. **We also have prototype** of parts on an increased scale for detail visualization, making counterparts for visualization of the application and presentation of counterproposals to customers.

DELIVERY GUARANTEE

We have a dedicated team to **apply the Lean Manufacturing** and **Operational Excellence** methodology in internal processes. Our manufacturing plant has sensors to monitor the vibration and temperature of the equipment in real time, avoiding unexpected failures, thus reducing maintenance costs and promoting operational efficiency.



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