

SOCIAL AND ENVIRONMENTAL RESPONSIBILITY

Quiriri Project



Ciser protects an area of **9,158.57 hectares of Atlantic Forest**. It is a vast region of native forests, where the main sources of the Quiriri River are located, **which supplies 17% of the water consumed in Joinville**, the largest city in Santa Catarina state. In addition to preserving the forest, Ciser develops the planting of thousands of seedlings of native species and recovers previously degraded areas.

Ciser Show Choir



Integrating work with art and leisure is the goal of the Ciser Show Choir. **The project was created in 1997 and has a complete structure to provide the public with true shows.** The performance is different from the traditional ones: the choir participants take body expression and dance classes, adding choreographies to the songs. **The repertoire privileges Brazilian popular music**, as well as classical, regional and sacred music. Integrating art and leisure, the choir has been revealing new talents.

GET TO KNOW CISER AUTOMOTIVE

Inaugurated in 2008, in the city of Sarzedo, state of Minas Gerais, Brazil, **Ciser Automotive specializes in the manufacture of screws, nuts, bolts and special fasteners** for light vehicles, light commercials, trucks and buses.

To this end, constant investments in research, technology and training are made to enable the development of high-performance solutions suitable for the numerous requirements of vehicle fastening, **such as the assembly of components, structures, chassis, engines, suspensions and interiors**, always in accordance with the specifications of each customer.



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CERTIFIED QUALITY

Always valuing safety, Ciser Automotive maintains certifications that guarantee the quality of products in manufacture and use.



Ciser Automotive is certified according to the requirements of the international standard ISO 14001:2015, which belongs to the ISO 14000 series of standards, **which aims to specify requirements for the implementation and operation of an Environmental Management System (EMS).**



This certification aligns the standards of automotive quality systems that already exist in other countries – the United States, Germany, France, Italy – within the global automotive industry. The standardization determines the quality requirements for design/development, production, installation and technical assistance of products related to the automotive industry. **Ciser Automotive obtained ISO TS 16949 certification in May 2009** and since then, it has been working to offer quality products and services, promoting the satisfaction of its customers. Always aiming to update its processes and quality management system, **Ciser Automotive obtained the IATF 16949:2016 certification in December 2016.**



Dun & Bradstreet is a leading provider of credit information, marketing, purchasing and decision-making services worldwide. **In this way, Ciser Automotive uses the D&B platform to provide curated and strategic information to build profitable relationships with suppliers and customers.** D&B's database centralizes and integrates content from **73 million companies** in **more than 200 countries.**



The Heat Treat Assessment (CQI-9) is a process of evaluating the organization's Heat Treatment System **using standards defined worldwide by the Automotive Industry Action Group.** The evaluation is used to demonstrate the system's ability to produce products that meet customer and regulatory specifications, thus increasing the accounting of your process.



VDA 6.3 is a quality management system standard and is a mandatory requirement for German car manufacturers, which highlights its value and representativeness in this market. Currently, **Ciser Automotive is officially homologated to VDA 6.3 by the Volkswagen group and Bosch,** both signatories VDA QMC.



Built in Quality Suppliers are worldwide quality requirements adopted by General Motors to develop a worldwide level of excellence in its supply chain. **Ciser was BIQS certified by GM in June 2016.** The certification demonstrates that Ciser has met all the requirements in meeting the performance of customer service and the robustness of its production process.



In November 2017, **Ciser Automotive received the Supplier Quality Excellence Award, granted by General Motors** to suppliers of excellence in performance and delivery, demonstrating Ciser's concern to better meet the requirements of its customers.

